

How to Obtain a Social Security Card

Where should you go? One Social Security Card Center serves any Philadelphia zip code beginning with 191__.

- ✓ Location: 1500 JFK Blvd, 20th Floor.
- ✓ Hours: Monday – Friday, 9:00 a.m. – 4:00 p.m.

What should you bring? You will need to bring **original** documents:

- ✓ Proof of Age: Birth Certificate
- ✓ Proof of Identity:
 - Valid Photo ID
 - OR**
 - If you do not have Photo ID
 - **school** or **medical** records that have been **stamped and signed** by the school district or doctor's office. The stamp and signature can't be more than 2 years old.
 - Please bring **any other paperwork** that will help establish your identity. Examples are: a letter from your shelter or case manager describing what you look like, library card, voter registration card, etc. If you have a case manager, he or she can come with you to Social Security to verify your identity in person.
 - If you bring all of your documents, but still can't get your Social Security card, try going back on a different day.
- ✓ Proof of Citizenship: If you are not a US citizen, you must bring a document issued by the Department of Homeland Security with your current immigration status.

How long does it take? If you have all of the necessary documents, Social Security will mail your Social Security Card within 2 weeks.

How much does it cost? Getting a replacement Social Security card is **FREE**.

Questions? Problems? Call HAP at 215-523-9595 or toll-free at (800) 837-2672.